

GP Practice or Emergency Admissions?

GP PRACTICE

if you experience symptoms requiring treatment or medical advice, make an appointment with your family doctor (general practitioner). This can be done by phone and, in many practices, online as well.



If you are not sure what treatment your symptoms require, contact the On-Call Medical Service, phone number **116117**. This service is available 24/7. You can run a search to locate a medical practice in your area using the physician search function of the KVSH (Association of Statutory Health Insurance Physicians in Schleswig-Holstein) at www.kvsh.de/patienten/arztsuche.



[www.kvsh.de/
patienten/
arztsuche](http://www.kvsh.de/patienten/arztsuche)

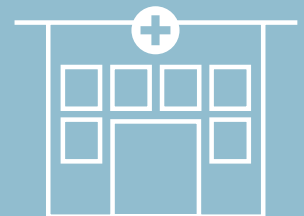
ON-CALL MEDICAL SERVICE

If you experience acute symptoms that do not seem to be life-threatening during the night, on a holiday or during the weekend, or if you require medical support until your general practitioner becomes available, the right contact for you is not the Emergency Admissions Ward but rather the On-Call Medical Service, phone number **116117**. A medically trained employee will discuss the next steps with you.



HOSPITAL

In case of severe or life-threatening injury from an accident or sudden onset of severe symptoms that you feel may be life-threatening, for instance a heart attack or stroke, don't waste any time: Call the EMS (Emergency Medical Service), phone number **112**.



The Emergency Admissions Ward of a hospital is solely for genuine emergencies that require immediate medical treatment.